## How can we make digital health enhance the quality of patient care?



# Communication between health professionals

- With digital health, information is updated in real time
- Current, accurate information improves collaboration between health care professionals
- Data cannot be lost, overwritten, or erased



# Faster, safer access to patient information

- Oncology software systems enable fast access to patient information
- Improves safer more effective care
- Workflows can be tailored to individual organisations
- Cloud technology reduces costs for hardware storage



### Technology burnout?

- Nurses experience stress

   and burnout due to increased
   workload from the demands for documentation
- Continuing need for upgrading computer skills
- Include nurses in the discussion regarding the requirement to record information at the bedside which reduces patient focus



### Patient engagement

- Nurses and clinicians are spending increasing time behind a computer screen
- Engagement between nurse and patient is reduced
- Reduced patient focus has been shown in qualitative studies to have negative outcomes for patients and nurses



#### SOLUTIONS

- Enhance nurse competence in software skills, allowing more time for nurses to focus on the patient
- Software must be user-friendly and intuitive to use
- Software training must be included in future nurse education
- Include nurses in software development to make workflows fit-for-purpose

#### Conclusion:

Digital health systems can support the core functions of patient care. They need to be USER-FRIENDLY and meaningful and meet the needs of nurses. There needs to be more focus on ensuring that the PATIENT remains at the forefront of the care trajectory. Only then can the patient experience be enhanced by the use of an oncology software program. The emphasis on nurse training cannot be underestimated. It's imperative to include nurses in the discussions on documentation and when and where it is entered to make the patient the main focus of the nurse.

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